

Special Cleanup TRR – Sent to Plans on 3/20

Please note, not all Plans received the Special TRR that was sent out last night (3/20/06). Only those with transactions/benes that were impacted by the following situations:

1) Locked Benes – transactions receiving TRC 165, because of beneficiary records being locked, were reprocessed.

a. Plans should see transactions on the TRR with an accepted or rejected status with a legitimate TRC.

2) Blank TRC codes – transactions receiving blank TRCs because of beneficiary records being locked were reprocessed.

a. For benes where no subsequent transactions have been processed, Plans should see transactions on the TRR with an accepted or rejected status with a legitimate TRC.

b. For benes with subsequent transactions, the reprocessing resulted in TRC 199, which will be sent to the Plans on a special TRR on or about 3/24.

3) TRC 040 – Enrollment rejected, multiple enrollment transactions cleanup:

When a beneficiary was enrolled in a plan and a subsequent transaction with the same application date was submitted, the beneficiary was disenrolled from the first plan and the enrollment into the 2nd plan was rejected. This cleanup will enroll the beneficiary into the appropriate plan as follows:

- If one of the enrollments was an auto enrollment/assign transaction and the other was initiated by a plan, the beneficiary will be enrolled in the plan which submitted the enrollment.
- If both enrollments were auto enrollment transactions, the beneficiary will be enrolled using the earliest processed transaction (i.e. the first auto enrollment processed)
- If both enrollments were submitted by plans, the beneficiary will be enrolled using the later processed transaction (i.e. the second plan to submit the transaction).

MARx re-enrolled beneficiaries that did not have subsequent transactions after the TRC 040 was assigned. If the transactions that met this condition were submitted by the Plan as 71's (PBP change), MARx changed the transaction to a 61, since an enrollment was required to resolve the issue. In these cases, Plans should expect that they may get a 61 response to a 71 transaction.

4) Notifications processed against locked benes, appearing as 165s or Blank TRCs to the Plans – once bene records were unlocked (by #1 above) notifications and corrections (transaction code 01) were processed for the locked benes. As a result, depending on the type of notification or correction, Plans may see a various responses, such as a disenrollment which would result from the processing of a date of death notification. These transactions will be identified by a source id of 'SYSTEM'.

If you have any questions or concerns about the Special TRR, please contact the MMA Help Desk at 1-800-927-8069 or mmahelp@cms.hhs.gov.